

TERMS & CONDITIONS (Weekly)

The parties herein agree as follows:

1. This contract will take effect upon signature by both Client and "Veteran Pet Care" (Company) and will remain in effect until terminated by either party as provided below in Item 10. The **first** scheduled service period is from _____ and _____ and every _____ afterwards (Unless otherwise changed by either party). Contract will automatically renew on weekly basis unless client or Company terminates agreement. Client may make adjustments to schedule for additional service at any time during the term of this contract, subject to Company availability. All scheduled visits will be governed by all the terms of this contract. We appreciate as much advance notice as possible, but will make every effort to accommodate all requests.
2. The fee per visit is \$ _____ **TOTAL FEE expected for the first week's service period \$ _____.** **The TOTAL FEE for subsequent weeks thereafter is \$ _____** (_____). To the extent additional visits are requested or approved by client, or otherwise authorized under this Agreement, such additional visits will be charged at the same per visit rate set out above.
3. **CANCELLATION POLICY-Cancellations must be received within 48 hours of scheduled visit or a cancellation fee of 50% of the daily visit fee will apply.**
4. Company is authorized to perform care and services as outlined on this contract. Both Company and Client recognize that the welfare of the animal is the highest priority. If in Company's judgment additional services become necessary during the service period to properly care for the animal, Company will first make reasonable attempts to contact Client. If Client cannot be contacted for whatever reason, Company is authorized to undertake such additional steps as may in the reasonable judgment of the Company be necessary or appropriate for the health and welfare of the animal, including but not limited to (a) additional visits by Company to provide care for the animal; (b) consultation with Client's Veterinarian listed above, or with an emergency veterinary care provider should Client's Veterinarian be unavailable; (c) authorizing care and treatment as recommended by Client's Veterinarian or an emergency veterinary care provider (excluding euthanasia) up to a maximum cost of \$ _____; and (d) such other steps as may in the reasonable judgment of Company be necessary or appropriate for the health and welfare of the animal. Client agrees to be responsible for all fees and expenses incurred for care and treatment of the animal pursuant to this paragraph, and releases and holds Company harmless from all liabilities related to transportation, treatment and expense. Client agrees to reimburse Company/Company for any expense incurred, plus any additional fees for attending to animal's needs or any expenses incurred for any other home/food/supplies needed.
5. In the event of inclement weather, natural disaster or circumstances beyond our control, e.g. acts of terrorism, etc., Company is entrusted to use best judgment in caring for pet(s) and home. Company/Company will be held harmless for consequences related to such decisions.
6. Company agrees to provide the services stated in this contract in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, CLIENT EXPRESSLY WAIVES AND RELINQUISHES ANY AND ALL CLAIMS AGAINST COMPANY/COMPANY ARISING OUT OF OR RELATING TO THE PROVISION OF SERVICES HEREUNDER, EXCEPT THOSE ARISING FROM GROSS NEGLIGENCE OR WILLFUL MISCONDUCT ON THE PART OF COMPANY/COMPANY. SHOULD COMPANY OR ANY AUTHORIZED PERSON ACCOMPANYING COMPANY SUSTAIN ANY INJURY, DISEASE OR OTHER HARM IN THE COURSE OF PROVIDING SERVICES HEREUNDER, CLIENT WILL INDEMNIFY COMPANY/COMPANY AND HOLD IT HARMLESS WITH RESPECT TO ALL LOSS, EXPENSE AND DAMAGE CAUSED THEREBY, EXCEPT THOSE ARISING FROM GROSS NEGLIGENCE OR WILLFUL MISCONDUCT ON THE PART OF COMPANY/COMPANY.
7. Client acknowledges that payment is due immediately upon completion of a scheduled weekly service period without further invoice or notice. (Service periods run Monday through Sunday). A finance charge of 10% per week will be added to unpaid balances after 7 days. A handling fee of \$25 will be charged on all returned checks. An advance deposit may be required whenever warranted in

